CORPORATE PERFORMANCE REPORT NOVEMBER/DECEMBER 2017

1.   INTRODUCTION

1.1   This bi-monthly report highlights the key areas for a particular strategic purpose, identified by officers, CMT and Members, based on the data.

1.2   This report also contains key organisational measures and performance towards the outcomes identified in the Council Plan. It will complement the use of the Dashboard, the tool for understanding and reporting our measures.

2.   NOVEMBER/DECEMBER 2017 AREA OF FOCUS

e.g. "Support the provision of leisure opportunities for the whole Borough"

2.1   **This area of focus relates to the strategic purpose/s:**

- **Provide good things for me to see, do and visit (Jayne Pickering)**
- **Help me to live my life independently (including health & activity) (Sue Hanley)**

Background

2.2   *Why this area has been chosen as the focus for this month? Dramatic change in performance? Service review? Legislative changes which will have a direct impact? Positive changes / improvement? Member interest?*

2.3   *Brief overview of the salient points of interest that relate to this area e.g. new businesses have moved in; major community event held; innovative partnership working has been implemented etc.*

Key Measures

2.4   *Which key strategic measures help in understanding this area of focus?*

e.g. # clubs actively engaged with Sports Development   contact: Gomez Vincent

Redditch - # clubs actively engaged with Sports Development
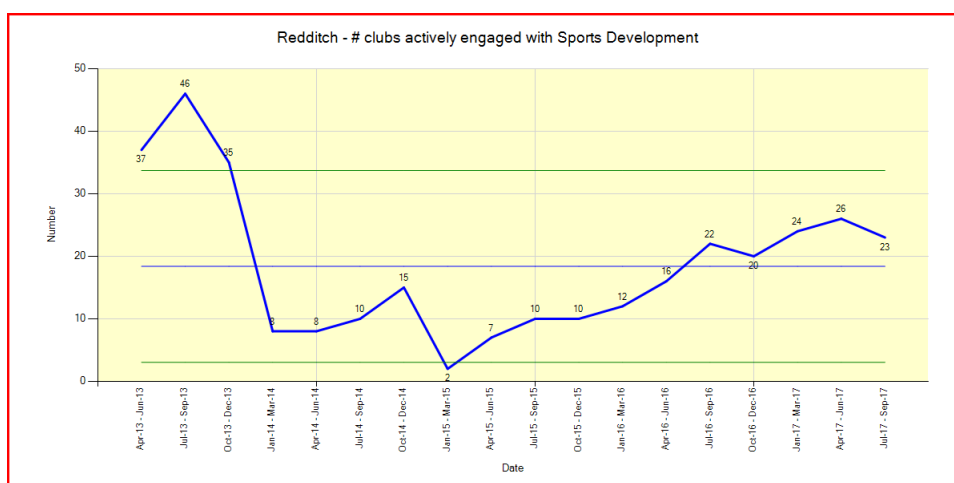
Context/ Further Analysis

2.5   *What other data or information does the organisation have relevant to this area? E.g.*
       recent internal reports/strategies, general management information, regional/national
       publications, press articles etc.

       e.g. report on future of Leisure Services

Engagement/Research (if applicable/available)

2.6   *Have we done any engagement or consultation on this area? Has research been*
       conducted (by ourselves or others)?

       e.g. recent Leisure Services consultation, upcoming Community Panel consultation, Sport
       England data

2.7   *Provide overview of headline findings.*

3.   KEY CORPORATE MEASURES SUITE

3.1   *Key measures which we feel need to be looked at corporately e.g. sickness, invoices etc.*

       e.g. Both Authorities-Long/short term sickness absence   contact: Nicola Wright